

Payment Procedures

To meet requests from our patients for clearer information regarding the payment process for their treatment at Ormiston Hospital, we have put together the following information;

PRIVATE PAYING PATIENT

If you are a private paying patient, ie you have no health insurance and you are not funded by ACC or a District Health Board (Public Hospital), you will be required to pay your account, in full, upon discharge from Ormiston Hospital.

INSURED BY A HEALTH INSURANCE COMPANY

Shortly after your surgery you will receive an invoice from Ormiston Hospital for *hospital costs only*. You will also receive separately, an invoice from your surgeon and in most cases, an invoice from your anaesthetist.

When you have received all invoices it is important for you to send them to your health insurance company as soon as possible so that they can process your claim. Your health insurance company will then pay Ormiston Hospital, your surgeon, and anaesthetist, directly.

Your health insurance policy may not cover 100% of your *hospital costs*, in which case, Ormiston Hospital will send you an updated invoice showing what your health insurance company has paid and the balance you will need to pay Ormiston Hospital.

FUNDED BY ACC

In most cases, if your surgery is funded by ACC, there will be no surgery costs for you to meet other than miscellaneous incidentals. You will have been informed, prior to your surgery, by your ACC case manager, if you do not have 100% ACC coverage.

FUNDED BY DISTRICT HEALTH BOARD

If your surgery is funded by a District Health Board there will be no surgery costs for you to meet, however, you will have to pay for prescriptions and/or other incidentals.

METHOD OF PAYMENT

Payment can be made by Visa, Mastercard, Eftpos, Cash, or by Direct Credit. Our banking details will be found on your hospital invoice.

If you have any further questions, please ask at reception for assistance.

